

Appendix 1: managing commercial bins on the highway (phase 2): analysis of responses to the public consultation

This report presents the results from the public consultation on managing commercial bins on the city's roads, paths and pavements.

Question 1: To what extent do you agree or disagree that T-zones should be extended to include the roads contained in the map at the top of the page?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/ not sure	Not answered
A local business	4	2		1	20		
A local community or voluntary group	1						
A local stakeholder							
A waste management provider							
Resident of Brighton & Hove	52	6		2	2		1
Visitor	1						
Other				2	2		
Total	58	8	0	5	24	0	1
Percentage	60.4%	8.3%	0.0%	5.2%	25.0%	1.0%	

Of businesses that responded:

- 22.2% agreed that T-Zones should be extended to include the roads proposed
- 77.8% disagreed

Of residents that responded:

- 92.1% agreed that T-Zones should be extended to include the roads proposed
- 6.3% disagreed

Question 2: Are there any roads that you would remove from the proposed T-Zones extension? Please explain your reason.

Number in the Road column indicates number of responders whose response related to these road/roads.

The statements in the Reason column are the theme of each responder's response.

Road	Reason	Comment
All roads (4)	<ol style="list-style-type: none"> 1. Another stealth tax 2. Detrimental to small businesses 3. Ridiculous 4. Health and hygiene issues 	<p>The objectives of this scheme are to: improve access to and use of the highway, improve safety, reduce litter, as well as improve the appearance of key areas in the city. Removing all the roads will not help the council achieve these objectives. Businesses will be given time to liaise with their waste management provider to find a solution for their waste, should Committee agree the recommendation.</p>
Boundary Road (3)	<ol style="list-style-type: none"> 1. Will affect responders' business 2. No issue with commercial bins 3. No reason given 	<p>The objectives of this scheme are to: improve access to and use of the highway, improve safety, reduce litter, as well as improve the appearance of key areas in the city. Removing Boundary Road will not help the council achieve these objectives. Businesses will be given time to liaise with their waste management provider to find a solution for their waste, should Committee agree the recommendation.</p>
Portland Road (3)	<ol style="list-style-type: none"> 1. Responder has nowhere to store bin 2. Pavements are wide enough to store bins 3. Bins will overflow 	<p>The objectives of this scheme are to: improve access to and use of the highway, improve safety, reduce litter, as well as improve the appearance of key areas in the city. Removing Portland Road will not help the council achieve these objectives. Businesses will be given time to liaise with their waste management provider to find a solution for their waste, should Committee agree the recommendation. The public highway is not designed to store commercial bins.</p>
Dyke Road (1)	No where for businesses to store bins	Businesses will be given time to liaise with their waste management provider to find a solution for their waste, should Committee agree the recommendation.
Lauriston Road (1)	No alternative storage available (referred to Costa Coffee)	<p>The objectives of this scheme are to: improve access to and use of the highway, improve safety, reduce litter, as well as improve the appearance of key areas in the city. Removing Lauriston Road will not help the council achieve these objectives. Businesses will be given time to liaise with their waste management provider to find a solution for their waste, should Committee agree the recommendation.</p>

Road	Reason	Comment
Melville Road (1)	Bins do not cause issues for residents	The inclusion of Melville Road was to prevent the displacement of commercial bins from Dyke Road.
[West part of] Portland Road (1)	Responders' bins are not causing a problem	The objectives of this scheme are to: improve access to and use of the highway, improve safety, reduce litter, as well as improve the appearance of key areas in the city. Removing Portland Road will not help the council achieve these objectives.
Preston Drove (1)	Due to steepness of road, bins find their way to the kerb	The objectives of this scheme are to: improve access to and use of the highway, improve safety, reduce litter, as well as improve the appearance of key areas in the city. Removing Preston Drove will not help the council achieve these objectives. Businesses will be given time to liaise with their waste management provider to find a solution for their waste, should Committee agree the recommendation.
Preston Road (1)	Businesses on this road have nowhere else to store bin	Businesses will be given time to liaise with their waste management provider to find a solution for their waste, should Committee agree the recommendation.
Station Road (1)	Responders' business is landlocked so nowhere else to store rubbish	Businesses will be given time to liaise with their waste management provider to find a solution for their waste, should Committee agree the recommendation.
Viaduct Road (1)	No reason given	N/A
Roads without sufficient communal bin infrastructure (1)	Businesses without space on private land need communal bins as an option	Cityclean is looking at options for additional communal infrastructure across the city.

Question 3: Are there any roads that you would add to the proposed T-Zones extension?

Number in the Road column indicates number of responders whose response related to these road/roads/area.

The statements in the Reason column are the theme of each responder's response.

Road	Reason	Comment
All roads (6)	<ol style="list-style-type: none"> 1. No reason given 2. Unsightly 3. City blighted by rubbish bins 4. No reason given 5. Attract anti-social behaviour and cause access issues 6. Love tidiness 	Noted. Future phases will be considered once Phase 2 is embedded, if Committee agree the recommendation.
Seafront (3 responses)	<ol style="list-style-type: none"> 1. Unsightly mess, detracting from seafront 2. Too many bins; seafront looks awful 3. Smelly eyesore, polluting beach and sea 	Noted. Future phases will be considered once Phase 2 is embedded, if Committee agree the recommendation.

Road	Reason	Comment
Lewes Road (2)	1. Roads are cluttered and busy 2. Messy and congested pavement	Lewes Road is already included in T-Zones.
Boundary Road (1)	Improve appearance	Boundary Road is proposed for inclusion for Phase 2.
George Street, Hove (1)	Environment is not enhanced by these bins	George Street is already included in T-Zones.
Upper Lewes Road (1)	Cluttered and busy	Upper Lewes Road is already included in T-Zones.
Lewes Road from St Martins Place to vogue gyratory (1)	Bad smell	Lewes Road is already included in T-Zones.
Madeira Drive West (1)	Bins are too big for the needs of most businesses and look unsightly	Noted. Future phases will be considered once Phase 2 is embedded, if Committee agree the recommendation.
St George's Road (1)	Made comment about a specific business on this road and the problems caused by their bins	Noted. Future phases will be considered once Phase 2 is embedded, if Committee agree the recommendation. The Environmental Enforcement Team can take a look at the business referred to.
Sudeley Place / College Place junction with St George's Road (1)	Bins obstruct traffic and reduce visibility	Noted. Future phases will be considered once Phase 2 is embedded, if Committee agree the recommendation.
Viaduct Road (1)	Driving hazard	Viaduct Road is proposed for inclusion for Phase 2.

Question 4: Do you have any further feedback on the proposal?

Number in the Suggestion column indicates number of responders whose response related to this theme.

Suggestion	Commentary
This is a good idea (24)	Noted
Concerns with residential bins need to be sorted (8)	At its meeting on 15 November 2022, Environment, Transport & Sustainability Committee agreed for household waste bin and box offences to be added to the Environmental Enforcement Framework. Work has taken place to begin enforcing this and will start in the New Year. A Bin Amnesty is to be launched for residents to notify the council of unnecessary bins and boxes so the council can remove from the city's streets and reuse, where possible.
This will not work / it's impractical (8)	Whilst there were some initial issues during the implementation of Phase 1, businesses have found solutions to the introduction of T-Zones. If the extension is approved by Committee, businesses in the affected areas will be advised to speak with their waste management company.
This is not supportive of local businesses (7)	Whilst there were some initial issues during the implementation of Phase 1, businesses have found solutions to the introduction of T-Zones.

	Phase 1 has tidied up the city and improved accessibility, making it more attractive for residents and visitors.
Raised concerns about hygiene (2)	Concerns about hygiene were also raised in Phase 1. The Environmental Enforcement Team liaised with Environmental Health who stated that it is OK to store food waste for 24 hours within premises.
Small businesses without private land should not be included (1)	There needs to be a consistent approach across the city. If the extension is approved by Committee, businesses in the affected areas will be advised to speak with their waste management company.
Council should collect business' recycling (1)	The council's trade waste service does collect recycling from businesses.
Expand communal infrastructure to Phase 2 roads (1)	Cityclean is looking at options for additional communal infrastructure across the city.
More enforcement needed to stop businesses using communal bins (1)	Noted; the Environmental Enforcement Team undertake investigations where businesses are using communal bins without the correct Duty of Care Certificate.
Stop taxing businesses (1)	Noted.
Issue with accessing the map (1)	Apologies, there was an issue with the GIS system. An alternative map was provided on the consultation portal when the issue was discovered.

Question 6: How are you responding to this consultation? As a...

Stakeholder	Count	Percentage
A local business	27	28.1%
A local community or voluntary group	1	1.0%
A local stakeholder	0	0.0%
A waste management provider	0	0.0%
Resident of Brighton & Hove	63	65.6%
Visitor	1	1.0%
Other	3	3.1%
No response	1	1.0%
Total	96	99.8%

